



Registration Kiosks

Medical facilities benefit from increased data accuracy and targeted patient messaging, improving the quality of care.

Salumatics is a health information management company providing a range of services, solutions and technologies to healthcare providers, business and government. Salumatics services include document scanning & records conversion, remote coding & abstracting, transcription & dictation, data hosting & business continuity, and long term records management.

Salumatics offers patient registration self service kiosks to the Canadian market through a key partnership. Registration kiosks in medical facilities make the check-in process more convenient for patients by allowing them to identify themselves upon arrival at the facility, view and confirm demographic information and digitally sign consent documents. Medical facilities benefit from increased data accuracy, targeted patient messaging, and improved registration work flow. Automating the check-in process enables the medical secretary to focus on other aspects of the position.

STREAMLINE PATIENT CHECK-IN

Registration kiosks help patients check-in rapidly, eliminate long line-ups and congestion at the registration desk, and minimize errors in data entry. Patients login securely, select their appointment, verify data, and sign consent forms digitally. Some healthcare facilities and providers have enabled web-based registration processes - registration kiosks complement these.

PROTECT PATIENT PRIVACY

While secure login options such as biometrics ensure data security, a privacy filter ensures that kiosk transactions can only be viewed by the patient standing directly in front of the kiosk. When the system exceeds a user-defined idle time limit, a multimedia screen saver gets activated, preventing inadvertent exposure of the patient's information. Added security features can be invoked to thwart health card fraud; for example, taking a photo of the person registering.

INTEGRATE WITH EXISTING SYSTEMS

The patient kiosk software is highly customizable to meet the needs of each medical facility. Flexibility options include defining work flows, configuring the content of each screen, changing button shapes and captions, creating custom content for each department, and setting rules for displaying content selectively and dynamically.

The kiosk backend architecture fully supports system interoperability and data exchange with existing patient scheduling and management systems, ensuring seamless integration with the client's existing environment. Interfacing can be achieved through system-to-system V2 HL7 interfacing, integration with an existing interface engine, or through customized interfaces to third party systems that may not support interoperability.

MANAGE AND REPORT

Administrators can easily manage the kiosks through usage statistics reporting, kiosk status monitoring, help request alerts and access control.

We understand the value and use of confidential information, and recognize the challenges of information integration in both the paper and electronic environments. With our unique team of business managers, statisticians, information management professionals, strategic planners, and privacy experts, Salumatics is uniquely positioned to provide flexible and secure solutions.

Salumatics works in a variety of industry verticals including transportation, communications, real estate, law, and government, with a special interest and expertise in healthcare.

Salumatics has the resources, knowledge, experience, and tools to help our clients achieve their information management goals.

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